



Cell Phone Repair



Customer Data Sheet

Please print, fill out and send in with your device

Name _____

Address _____

City _____

State _____

Zip _____

Contact Number _____

Alternate Number _____

Email Address _____

Device Make and Model _____

Device Imei or ESN (serial number) _____

Explain problem(s) with device _____

Send only your phone and battery. Do not send your charger, battery door, SIM card, or memory card.

We are not responsible for any additional items.

- Carefully package your phone in small box or padded envelope. Please request delivery confirmation or tracking number. You may want to insure package for your safety.
- We will contact you within 24 hours of receiving your phone to provide you with an estimate. Upon your approval and receiving payment, we will repair your phone and ship it back to you immediately. If you decide not to repair your phone then a \$15 shipping fee will be charged to ship your phone back to you.

We accept all major credit cards.

Customer Signature

Date

Cell Phone Repair wants to Thank You for your business and welcomes you to call with any questions



CPR® CELL PHONE REPAIR



LIQUID DAMAGE DISCLAIMER

Initial Below

I understand that my electronics device has sustained liquid damage and disclose that the device is either currently inoperable or only partially functional. I understand my "warranty" is VOID.

I agree to pay a *NON-REFUNDABLE BENCH FEE* prior to CPR® attempting to repair my device.

NON-REFUNDABLE BENCH FEE

(To be paid up-front)

\$35 (Most Phones)

\$45 (PDA's & SmartPhones)

Checked in by: _____

I submit my equipment to CPR® so they may attempt to repair the full function of my device. I assume ALL RISK involved and realize the condition of my equipment may degrade before, during, or after the repair process. I also acknowledge that I may lose the data in my device (phonebook, pictures, ring tones, etc.)

I understand that the cleaning, repair and testing provided to me by CPR® holds no guarantees or warranties.

After CPR® has attempted to repair my phone, and has explained the results to me, I understand I will be given the *option* to donate my phone to CPR® in lieu of any further payment, or accept the equipment back AS-IS and pay the additional charge as agreed to by me, and indicated below.

Customer Name: _____ Contact #: _____

Phone Make & Model: _____ ESN / IMEI: _____

Customer Signature: _____ Date: _____